

## DEPARTMENT OF THE ARMY TECHNICAL BULLETIN

**WARRANTY PROGRAM  
FOR  
ADVANCED AVIATION FORWARD AREA REFUELING SYSTEM  
(AAFARS)  
(NSN 4930-0414-3804856)  
Contract Number DAAK01-93-C-0036**

Headquarters, Department of the Army, Washington, DC  
1 MARCH 1999

**REPORTING ERRORS AND RECOMMENDING IMPROVEMENTS**

You can help improve this publication If you find any mistakes or if you know of a way to improve the procedures, please let us know. Submit your DA Form 2028-2 (Recommended Changes to Equipment Technical Publications), through the Internet, on the Army Electronic Product Support (AEPS) website. The Internet address is <http://aeps.ria.army.mil>. If you need a password, scroll down and click on "ACCESS REQUEST FORM". The DA Form 2028 is located in the ONLINE FORMS PROCESSING section of the AEPS. Fill out the form and click on SUBMIT. Using this form on the AEPS will enable us to respond quicker to your comments and better manage the DA Form 2028 program You may also mail, fax or email your letter, DA Form 2028, or DA Form 2028-2 direct to: Commander, U.S. Army Tank automotive and Armaments Command, ATTN: AMSTA-AC-NML, Rock Island, IL 61299-7630. The email address is [amsta-ac-nml@ria.army.mil](mailto:amsta-ac-nml@ria.army.mil). The fax number is DSN 793-0726 or Commercial (309) 7820726.

**1. General.** This bulletin provides implementation Instructions for the warranty on the AAFARS. It contains instructions for obtaining services and/or supplies covered under warranty. This bulletin also describes methods of processing warranty claims. For additional warranty information on the AAFARS or any U.S. Army Tank-automotive and Armament Command (TACOM) equipment contact your local Warranty Control Office/Officer (WARCO) or TACOM Logistics Assistance Representative (LAR). If your WARCO or TACOM LAR is not available or if additional information is required, contact TACOM. The number to call is DSN 788-4158, COMMERCIAL (810) 574-4158. The caller should be prepared to provide: (1) name, (2) DSN and commercial telephone numbers, (3) complete unit designation, (4) identification of the equipment with the NSN, (5) a brief description of the problem, and (6) the contract number (see paragraph 3a.).

**2. Explanation of Terms.**

**a. Abuse.** The improper use, maintenance, repair or handling of warranted items that cause the warranty of those items to become not applicable under warranty conditions.

**b. Acceptance.** The execution of the acceptance block and signing of the DD Form 250 by an authorized government representative, unless the AAFARSs are placed in storage, in which case acceptance shall mean date of shipment from storage facility as reflected on DD Form 1149 or DD Form 1348-1.

**c. Acceptance. Data.** The date an item of equipment is accepted into the Army inventory by the execution of the acceptance block and signing of a DD Form 250 or approved acceptance document by an authorized representative of the Government.

**d. Contractor.** The supplier of equipment who enters into an agreement directly with the Government to furnish supplies.

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